**BENNING service**

When it comes to proactive prevention and elimination of faults, put your trust in BENNING as one of the world’s leading manufacturer of AC and DC power supplies. First-class support, spare parts and expert knowledge – however, wherever and whenever you like.

Completely safe! Benefit from the advantages of BENNING’s 360° Service Card.

The maintenance activities to be carried out basically include the following:

- Cleaning of the system to preserve its function
- Testing of all system components as well as of electrical and mechanical connections
- Creating and analyzing thermographic images
- Testing and, if required, correction of all system parameters
- Testing of operating modes
- Testing of interface adaptation
- Optimization via firmware updates
- Testing of battery availability with connected loads or by means of a capacity test according to DIN (depending on the type of contract)
- Detailed documentation of all maintenance results

We would be pleased to prepare an individual service and maintenance contract for you.

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**Proactive 360° service**

- Training
- Maintenance, inspection, corrective maintenance
- 24/7 hotline and monitoring

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Today, business and operational processes strongly depend on uninterrupted power supplies because even failures lasting only a few seconds might have serious consequences for the productivity, reputation and profitability of a company. In order to prevent such damages, a high-quality preventive service and maintenance concept is required.

Among other things, “preventive” or “pro-active” means that your power supply system can be monitored and controlled continuously via remote access. In case of any anomalies, it might be sufficient to make some system settings via remote access or to install firmware updates.

If an impending potential problem cannot be eliminated, a service technician will be sent automatically and pro-actively on the customer’s behalf – without a phone call being necessary – who will carry out our corrective maintenance, observing specified response and arrival times to restore system operation on site.

With BENNING Proactive 360° service your processes are perfectly prepared for the challenges of today and for the opportunities of tomorrow.

Ensuring the continuity of operational processes

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360° service for maximum process reliability and profitability

- Proactive service, preventive maintenance and service concepts
- Increased availability, lower risk
- Flexibly and individually customizable service packages (contract options)
- Full cost control, no over-investment
- Customer proximity thanks to a global service network with more than 25 subsidiaries
- Rapid response times and easy access to support
- One single partner for all your power supply requirements
- Easy communication, clear agreements
- Maximum system availability and minimized downtimes
- Quick and assured ROI (Return on Investment)